

1. The first step in the process is to identify the problem or issue that needs to be addressed. This involves gathering information and understanding the context of the problem.

10/046,245

**Examiner**

**Daborah Chacko-Davis**

BURKE ET AL.

**Art Unit**

1756

SEARCHED			
Class	Subclass	Date	Examiner
430	394	11/04/03	DD
	396		
	397		
	311		
	330		
430	5	11/06/03	DD
347	20	11/12/03	DD
347	71	11/12/03	DD
updated		04/29/04	DD
up dated		06/23/04	DD

INTERFERENCE SEARCHED			
Class	Subclass	Date	Examiner
Same as above		06/23/04	PCD

[illegible]